

Valued customer,

On Sunday, March 22nd, Ohio Governor, Mike DeWine enacted a "Stay at Home" order for all Ohioans. The order went into effect Monday, March 23rd at 11:59 p.m. and will remain in effect until 11:59 p.m. on April 6th unless the order is rescinded or modified.

As part of this order, beer and wine wholesalers are included in the Department of Homeland Security's Critical Infrastructure Workers definition during COVID 19 and those categories are also incorporated into Ohio's order. As a result, CDC and Delmar will continue to operate for the foreseeable future.

In an effort to fully comply with this government order regarding touch points and personal interactions and simultaneously promote the health and safety of our employees and you, our retail customer, it has become necessary for Columbus and Delmar Distributing to make modifications to our current sales and delivery services.

While every effort will be made to deliver your product in the timeliest manner possible, please understand that during this period of transition, some accounts may experience a temporary disruption in "normal" service and delivery patterns.

If you are a retail customer and in the event you need product before one of our sales representatives are able to make contact, please utilize one of the following methods to place an order. You can phone an order using: **<u>614.318.1543</u>** OR email an order using **<u>purchaseorders@columbusdistributing.com</u>**

Additionally, our drive thru will continue to operate for both retail and non-retail customers Tuesday through Friday 10:00am-5:00pm and Saturday 8:00am to noon at our Columbus location and Monday through Friday 9:00am-5:00pm at our Delmar location.

Rest assured, these changes will be temporary and as your business partner, we look forward to the day when we can get back to "business as usual".

Thank you for your patience as we weather this crisis together.

Sincerely,

Columbus & Delmar Distributing